

## FAQ ILA



### What is ILA?

ILA, Instant Lane Access is the intelligent cashless payment experimentation project to access AMT travel tickets in a simple and fast way.

You will find ILA totems on the main stops of our urban network in Genoa, in Santa Margherita Ligure, in Portofino, on board Volabus and Airlink and on line 782.

Buying your ticket has never been easier. Bring your card close to ILA and... jump on board!

### What do I need to use ILA?

All you need is a contactless bankcard (credit, debit and rechargeable card bearing the contactless symbol) also digitally loaded onto smartwatches and smartphones.

### How does ILA work?

Simply place the card (tap) on the reader present both in the ILA totems and in special validators on board Volabus, Airlink and on the 782 Santa Margherita Ligure - Portofino line.

### ILA accepts all cards?

All credit, debit and contactless rechargeable cards of the VISA, MasterCard, Maestro, Amex, VPay circuits, which bear the symbol and the smartphone and wearable devices associated with the Visa, and MasterCard circuits (ApplePay, GPay and SamsungPay) are valid.

### Where can I find ILA Totems?

The ILA totems are present in the urban territory of the Municipality of Genoa, in Santa Margherita Ligure, Portofino, on board Volabus and Airlink, on line 782, in Recco (Terminus), in Rapallo (Piazza delle Nazioni), in Chiavari (In front of the station F.S.), in Torriglia and on the Genoa Casella railway in the stations of Manin, Crocetta d'Orero, S. Olcese Chiesa, Casella

## What is a *bestfare*?

It's the chance of making multiple taps and having the best rate at the end of the day. For example, starting from Genova P. Principe (piazza Acquaverde) with the first Tap, 2 euros are charged; arriving at Piazza Manin, to take the Genova Casella railway and making the second Tap inside the railway, another €4.50 is charged; on the trip back, making the third tap inside the Casella station, the *bestfare* rate is activated. It entitles you to a 24-hour ticket at the rate of 10 euros.

## What are the rates with ILA?

1. Metropolitan City Ticket €2.00 duration 110 minutes, can be activated by all validators of the urban area and the Metropolitan city (Chiavari, Brignole, Rapallo, Torriglia, Sestri Levante, Recco).
2. 5-hour Metropolitan City ticket €5.00, which can be activated by the validators at point 1 following 3 consecutive taps in the 5 hours.
3. If I make 3 taps in the 5 hours the price will be 5 euros instead of 6 euros but with a duration of 330 minutes equivalent to 5 hours.
4. Genoa Casella Railway Zone 2 €4.00 duration 70 minutes can be activated from Sant'Olcese Chiesa.
5. Genoa Casella Railway Zone 3 €4.50 duration 70 minutes can be activated from Casella, Crocetta and Manin.
6. Santa Margherita - Portofino 782 €5.00, can be activated by Portofino validators (buses and totems)
7. MetDaily 24 hours €10.00, which can be activated on Volabus or as a best fare of the above rates
8. MetDaily 24 hours 4 people €30.00, can be activated under the same conditions as point 6 and in the presence of at least 3 travellers.

## Are there any commissions?

No, with ILA you only pay the ticket price.

## How can I check the charges?

To check all ILA charges you can access the Traveler Portal ( [Portale del viaggiatore](#)) or via your bank account. ILA automatically applies the best rate.